



Middle Level Commissioners

CORONAVIRUS COVID-19: THE MIDDLE LEVEL COMMISSIONERS' POSITION

The impact of Coronavirus is challenging every person in all aspects of their lives, this includes those working for and with the Middle Level Commissioners.

We will follow Government guidelines on reducing the risk of Coronavirus spread by seeking to act quickly, decisively and proportionately; and by responding flexibly as the situation develops. Therefore, in accordance with the Government's latest instruction for November 2020 only essential boat trips should be made whilst the country has lock-down measures in operation.

We ask that you work with us for the duration of these unprecedented times. Our service provision will, without a doubt, be significantly affected and we ask that you make allowances for this. Please however be assured that it is our continuing aim to serve to minimise risk to property, life and livelihoods from flooding; supporting agricultural activities, navigation and the environment. To achieve this our primary focus will be, as it has always been, to do whatever is necessary to keep our critical infrastructure adequately maintained and fully operational, whether the conditions are wet or dry.

In line with Government advice those members of staff that can are now working from home and we are conducting meetings only online to minimise social contact. Where we have staff working outdoors, for example maintaining or inspecting assets they will be adhering to the latest advice from Public Health England.

PLEASE BE ADVISED THAT THE MIDDLE LEVEL COMMISSIONERS' OFFICES HAVE NOW REOPENED TO PUBLIC VISITS, BUT BY APPOINTMENT ONLY. If you consider that you are unable to deal with a matter by phone, email or video conference then please contact the office and request an appointment. As staff are generally working from home a minimum of 7 days' notice will be required for this.

Thank you for your cooperation and understanding.