

**MIDDLE LEVEL COMMISSIONERS AND ADMINISTERED
INTERNAL DRAINAGE BOARDS**



**Provision of Responses to Floodplain/Insurance/Mortgage
Related Queries**

This service, provided by the Commissioners and administered Boards, is specifically aimed at vendors, purchasers and residents who are confused by the results of searches returned from specialist companies and have queries associated with and/or are experiencing difficulty in obtaining a mortgage and/or house holder insurance.

The service provides a general description of water level/flood risk operations in the area, identifying the location of our systems in relation to the enquiry site and Standard of Protection (SoP) provided where appropriate.

A land drainage consent and flood history search together with any known water level/flood risk management and/or navigation works and/or other constraints are included where appropriate, together with the provision of links to other supporting information and documents to explain and clarify the "special" circumstances in the Fenland environment where principles used elsewhere in the country do not necessarily apply.

If you are experiencing such problems please let us know together with appropriate plans, address, post code or grid reference, to enable the easy location of the site, along with any other relevant information that may be of benefit. Please note that there is a minimum charge of £120.00 + VAT per site. The recharging of fees is in accordance with the advice of HM Treasury. Further details are available from the fees document on our website **www.middlelevel.gov.uk**.

Further more detailed responses to specific questions may be possible but this is not readily available and does not form part of this service. The provision of this information will be charged at an hourly rate.

We accept normal forms of remittance such as cash, cheque, card payments and bank transfer. Should you require further information or bank details please contact our Finance Officer on 01354 602008 quoting our planning reference.

Once the payment and details of the site have been received we endeavour to provide a response within 5-7 working days.